

Internal Disputes Resolution Procedure: Timeline

		Employer Initial Decision	Bath and North East Somerset Initial Decision
a	Informal enquiry Send to	Department at employer where original decision was made	Pension Section : Avon Pension Fund [APF] where original decision was made
b	Stage 1 Send to	Employer's Appointed Adjudicator On form IDR P S1 within 6 months of original decision	Bath and North East Somerset "Adjudicator" Technical and Compliance Manager [Pension Manager] On form IDR P S1 within 6 months of original decision
	Adjudicator	Reply to be made within 2 months or notify of any delay and give expected decision date Must notify APF of decision	Reply to be made within 2 months or notify of any delay and give expected decision date
c	Stage 2 Send to	Bath and North East Somerset Technical and Compliance Manager On form IDR P S2 within 6 months of Adjudicator's decision	Bath and North East Somerset Council's Monitoring Officer (Divisional Director – Legal & Democratic Services) On form IDR P S2 within 6 months of Adjudicator's decision
	Bath and North East Somerset	Reply to be made within 2 months or notify of any delay and give expected decision date	
d	Pensions Ombudsman	If there is still a disagreement then an application can be made within a reasonable time to Pensions Ombudsman. The Pensions Advisory Service is available to assist with this and can also give advice during the IDR P process	